

RETURN DATE: JANUARY 27, 2026 : SUPERIOR COURT
SEAN GREEN : JUDICIAL DISTRICT OF WATERBURY
VS. : AT WATERBURY
SOUTHBURY 5529 LLC
d/b/a/ McDONALD'S #5529 : DECEMBER 9, 2025

COMPLAINT

1. At all times relevant to this complaint, the defendant Southbury 5529 LLC was and is a Connecticut limited liability company with its business address located at 10 Middle Street, 17th floor, in Bridgeport, Connecticut.
2. On May 18, 2024, and prior thereto, the defendant was doing business as McDonald's #5529 was operating a McDonald's restaurant located at 100 Main Street North in Southbury, Connecticut.
3. On May 18, 2024, the plaintiff, a business invitee, ordered a McCrispy sandwich, at the McDonald's restaurant located at 100 Main Street North in Southbury, Connecticut.
4. After taking the sandwich back to his table, the plaintiff bit into the sandwich, at which time hot oil from the sandwich squirted onto the plaintiff's face, causing him to suffer the injuries and losses set forth below.

5. This action is brought as a 'product liability claim' pursuant to Sections 52-572m *et seq.* of the Connecticut General Statutes for injuries caused by the acts or omissions of the defendant through its agents, servants, and/or employees, in one or more of the following ways:

- a. In that the product was in an unreasonably dangerous, defective, and unsafe condition in that the oil from the deep-frying process was unreasonably hot;
- b. In that they knew, or should have known that the oil in the sandwich was dangerously hot;
- c. In that they failed to let the sandwich sit for a reasonable amount time after deep frying the breaded chicken patty, before serving it;
- d. In that they failed to take reasonable steps such as piercing the patty after deep frying it to release any hot oil;
- e. In that they failed to institute adequate procedures to reduce the risk of burns to its patrons from this product;
- f. In that they failed to properly train their employees in how to safely serve food, after it had been deep fried; and
- g. In that they failed to warn customers, including the plaintiff, of the dangerous and unsafe condition of the sandwich.

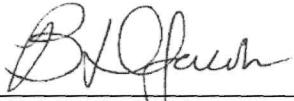
6. As a result of said incident, the plaintiff sustained a severe shock to his nervous system, and a burn to the right side of his face resulting in permanent facial scarring. Said injuries have caused and will continue to cause the plaintiff severe pain and suffering, mental anxiety and distress of mind.

7. As a result of said injuries, the plaintiff has incurred expenses for consultation and treatment with a plastic surgeon.

8. As a further result of said injuries, the plaintiff suffered a diminution in his ability to enjoy and carry out some of his activities of daily living.

WHEREFORE, the plaintiff claims money damages

THE PLAINTIFF

By: 

Bruce D. Jacobs

JACOBS & JACOBS, LLC

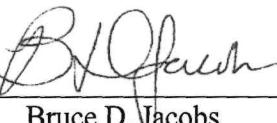
His Attorneys

STATEMENT OF AMOUNT IN DEMAND

The amount in demand, exclusive of costs and interest, is not less than FIFTEEN THOUSAND (\$15,000.00) DOLLARS.

THE PLAINTIFF

By:


Bruce D. Jacobs
JACOBS & JACOBS, LLC
His Attorneys